



Your rates at work

District Wide Capital Value Change (%)

Huge variations in our property value increases have had a major impact on how some rates are shared out across our district. If you live in an urban area, you'll have seen the biggest change.

Central Hawke's Bay District Council requires additional budget of \$1.6 million to operate in 2022/23, 6.8% more than was collected from the district last year. The new QV valuations do not change or increase that budget - but they do change how some of the rates, distributed based on property value are spread across the district.

If you own a property in town and you're connected to water services, you will see the effect of this rates redistribution as well as the three waters cost for urban properties. Residential property values have increased on average by 128% since 2018, commercial properties have seen a 50% increase, pastoral units have increased by 42% and dairy blocks by 20%.

After calculating how the General Rate spreads over the new capital values of the district, it's clear urban properties have borne the brunt of rises, while some rural properties have even seen their rates bill drop.

Our fundamental vision of a thriving and prosperous district has not changed. Your Council is clear that we must find the best way to stay the course in Central Hawke's Bay if we are going to be good ancestors and not add to the underinvestment of the past. We'll continue to face the facts and upgrade waters infrastructure, roading and parks after years of underinvestment, comply with increased environmental standards for rubbish and recycling services, and meet the needs of huge growth in the district.

While we welcome QV's recognition of Central Hawke's Bay's value, we know the cost of living, ongoing pandemic, and rising interest rates are making it tough for everyone.

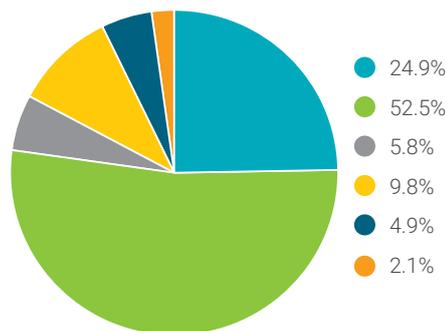
If you would like to talk to someone about spreading your rates payments or applying for a rates rebate, or if you simply have questions, please call our friendly Rates team on 06 857 7738.

Capital Valuation Changes 2018-2021 by Property Type

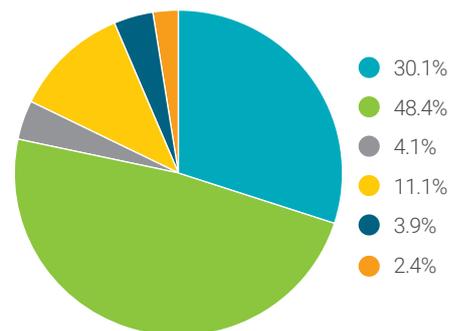
A component of your rates calculation is based on the Capital Value of your property that QV provide. The capital values changes from 2018 to 2021 are shown here.

The proportional rates calculation have increased for residential and lifestyle property, while pastoral, dairy and commercial property rates calculations have decreased based on the new property valuations shown here.

2018 Capital Valuation (\$5.83b)



2021 Capital Valuation (\$8.70b)



● Residential ● Pastoral ● Dairy ● Lifestyle ● Commercial ● Other

Direct Debit is the simplest way to pay your rates

But if you prefer having an Automatic Payment in place, there are a few things you need to consider.

Keeping on top of automatic payments

Do you pay by AP and still receive penalties? Have you altered your amount recently? Your AP might not be the right amount, get in touch with the Rates team to find out the correct amount to avoid future penalties.

Purchased a new property?

Have a Direct Debit set up on another property?

Please contact us so we can organise Direct Debit information for your new property.

Direct Debit is set up against each individual property and not the owner.

Flush your pipes before you start!

Some plumbing fittings have the potential to allow minute traces of metal to accumulate in water standing in the fittings for several hours. Although the health risk is small, the Ministry of Health recommends that you flush a cupful of water from your drinking water tap each morning before use to remove any metals that may have dissolved from the plumbing fittings. We are recommending this simple precaution for all households, including those on public and private water supplies.



Discount for early rates payment

Rates are due every year in quarterly instalments on 20 August, 20 November, 20 February and 20 May.

You can also pay your rates annually if you prefer, and if paid on or before 20 August every year you will receive a 2% discount.

For more information on payment options visit www.chbdc.govt.nz and search for Rates or contact our Rates team on 06 857 7738 or email rates@chbdc.govt.nz



Have a Rates query?

Our Rates team are available to assist you with payment options, setting up a direct debit or automatic payment, rate rebates and queries you may have about your rates.

To get in touch with the Rates team **phone 06 857 7738, email rates@chbdc.govt.nz** or make an appointment to see a Rates Officer at one of our Council service centres.

A Rates Officer is available in Waipawa (Monday - Wednesday) and now in Waipukurau (Thursday and Friday) at The Knowledge & Learning Hub from 21 July.

Appointments can be made between 9am and 4.30pm.

For more information on Rates and a list of frequently asked questions visit www.chbdc.govt.nz