



# Your Rates at Work

## Could you save \$665 on your rates bill?



If you are receiving NZ Superannuation, WINZ benefits or your combined income is within a certain threshold, then you may be entitled to a Rates Rebate of up to \$665!

You must be living at the property and be the legal ratepayer on the 1 July. When applying for the rates rebate you will need:

- Your District Council rates notice (Hawke's Bay Regional Council rates may also be included).
- Details of your income (before tax) for the previous tax year
- Proof of your partner/joint homeowner's income if he/she lives with you.

Search for Rates Rebate on the website or pick up a rate rebate form from the Knowledge & Learning Hub - Te Huinga Wai on Bogle Brothers Esplanade in Waipukurau, Waipawa Library, the Council Office in Waipawa or contact the Rates team on 06 857 7738.

## We rate email!

Help the environment and sign up to receive your rates invoice by email. Just fill out our online form on the Council website.

Go to [www.chbdc.govt.nz](http://www.chbdc.govt.nz), click on my property and then rates by email. You'll need a past rates invoice handy for your valuation information.

## Snap Send Solve

Snap Send Solve is a smartphone app to help make reporting issues easy.

Free to download from the App Store and Google Play, Snap Send Solve is a platform that eliminates the complexity of knowing where and how to report incidents on the spot.

All our residents are encouraged to report issues with trees, footpaths, graffiti, dumped rubbish, water faults or any areas of concern in the local community via the application.

The Snap Send Solve app works by identifying the location the photo is taken using the phone's GPS data. It sends an email to the Council from your email address, including the incident type, notes, address of incident, photo, and contact details.



We know that for some, your rates invoice will look like a bunch of numbers on a page! We want to help you understand what all those numbers mean, to give you confidence in what you are paying for.

Take a look at the guide overleaf and if you have any questions, our Rates team are always eager to help. *(Instructions overleaf).*

Daffodil photo credit: Matt Dwen

# EXAMPLE ONLY

John Paul Brown  
123 Street Name  
Suburb Postcode

## RATES ASSESSMENT / TAX INVOICE

For Period: 1 July 2021 to 30 June 2022  
Instalment Number: 2 of 4

GST Registration No. 52-710-944

Valuation Number: 1095000000  
Land Value: \$45,000  
Capital Value: \$195,000  
Area: 617 sq m

Street Address: 123 Street Name, Suburb  
Description: Lot11 DP 54321

Description of Rates		RATES ASSESSED FOR: 1 July 2021 to 30 June 2022			
Reason for Differential		Factor Value	Units	Rate	Amount
General Rate	District	Capital Value	195,000	0.13141	256.25
District Land Transport	Urban	Land Value	45,000	0.22172	99.77
Refuse Collection	Service Available	Fixed \$	1	29.05854	29.06
Sewerage Operations Rate	Service Available	Fixed \$	1	836.59000	836.59
Stormwater Operations	Catchment	Capital Value	195,000	0.08747	170.57
Water Supply Operations	Service Available	Fixed \$	1	847.95	847.95
Recycling Collection Rate	Service Available	Fixed \$	1	88.29871	88.30
District UAC	Uniform Annual Charge	Fixed \$	1	309.00000	309.00
<b>Total Annual Rates 2021/22 (GST inclusive)</b>					<b>\$2,637.49</b>

  

RATES Instalment Schedule			
Instalment	Period covered	Due Date	Amount
1	Jul - Sep	20/08/21	\$659.37
2	Oct - Dec	20/11/21	\$659.37
3	Jan - Mar	20/02/22	\$659.38
4	Apr - Jun	20/05/22	\$659.37
<b>Amount to Clear 2021/22</b>			<b>\$1,978.12</b>

  

RATES TAX INVOICE 1 October 2021	
STATEMENT OF ACCOUNT	
Opening Balance 1 July 2021	\$0.00
Plus previous instalments charged	\$659.37
Plus penalty charges (GST exempt)	\$0.00
Plus/less adjustments	\$0.00
Less rebates & remissions	\$0.00
Less payments since 1 July 2021	\$659.37CR
This instalment 2 of 4 (Includes \$86.00 GST)	\$659.37
<b>TOTAL NOW DUE 20 November 2021</b>	<b>\$659.37</b>

\* 6% Additional Charge will be added to any portion of the current instalment not paid by 5pm on 20 November 2021

### 1 Your Valuation Number

This is required as a reference for payments.

### 2 Property Values

- Land Value: used to calculate the District Land Transport rate
- Capital Value: used to calculate the general rate and Stormwater operations rate

### 3 Your legal description of your property

### 4 Description of Rates (2021/2022 rate)

- General Rate (0.13141 cents per dollar)**  
Based on rateable capital value of all rateable land within the district. Pays for all or some of the cost for:
  - Community leadership, including administration, cost of democracy, community voluntary support grants
  - All regulatory activities, including district planning, land use and subdivision consent costs, building control, public health, animal control & compliance
  - Solid Waste, Parks & Reserves, public toilets, theatres & halls, cemeteries and miscellaneous property costs
- General Rate – Commercial (0.14455 cents per dollar)**
- District Land Transport Rate (0.22172 cents per dollar)**  
Based on the land value of all rateable land in the district. This funds the operation and maintenance of the land transport system (roading network).
- Refuse Collection (\$29.06)**  
Pays for the collection of household and commercial rubbish (refuse) for houses in the collection area.
- Sewerage Operations Rate (\$836.59 connected, \$418.30 not connected but within 30m of such a drain).**
  - This funds the maintenance, operation and capital upgrades of the sewerage collection, treatment and disposal systems in those parts of the District where these systems are provided.

### • Stormwater Operations (0.08747 cents per dollar)

This funds the operations and maintenance, plus improvements on the stormwater drainage network for Waipukurau and Waipawa Stormwater Catchment Areas.

### • Stormwater Operations – Ōtāne (0.01399 cents per dollar)

### • Stormwater Operations – Takapau (0.01049 cents per dollar)

### • Water Supply Operations (\$847.95 connected, \$423.98 serviceable, not connected)

This funds water supplies for Ōtāne, Takapau, Waipukurau, Waipawa, Kairakau, Pōrangahau and Te Paerahi. This rate also includes the maintenance, operation and capital upgrades of water supplies and treatment.

### • Recycling Collection (\$88.30)

Includes Waipukurau, Waipawa, Ōtāne, Ongaonga, Takapau and Tikokino. Pays for the collection of recycling for houses in the collection area.

### • District UAGC (Uniform Annual General Charge) (\$309.00)

This pays for economic and social development, a portion of the cost of solid waste, libraries and swimming facilities.

### 5 Your total annual rates for the financial year

### 6 Opening balance as at 1 July 2021

If there is a balance showing this may indicate an amount owing or a credit balance from the previous year. Contact the Rates team to discuss.

### 7 Less rebates & remissions

If you applied for a rates rebate this will show here or if penalties have been reversed.

### 8 Total now due 20 November 2021

This is what you owe for this quarter.