



Your Rates at Work

Making Cents of Rates

Rates help to fund about half of the Council's annual income. This income is then invested back into our community to provide durable infrastructure for our roads, storm and waste water management systems; collect rubbish and recycling; supply drinking water; maintain our beautiful parks and reserves, and more. Rates are calculated based on the value of your property.

When are your rates due?

Rates are due in quarterly instalments on the 20 August, 20 November, 20 February and 20 May every year. You can also pay your rates annually if you prefer, and if paid by 20 August every year you will receive a 2% discount.

Sign up to get your rates invoice by email

Help the environment and sign up to receive your rates invoice by email. Just fill out our online form on the Council website – www.chbdc.govt.nz

Keep it easy – make the switch to direct debit

Switching to direct debit is easy, and it's the simplest way to pay your rates. You'll have

- Peace of mind
- No penalty fees for late or incorrect payments
- Adjusted automatically to meet new annual rates total
- Debited to suit your budget – weekly, fortnightly, monthly, quarterly or annually.
- No queuing, cheques or postage

If you would like to sign up on direct debit go to www.chbdc.govt.nz to complete an online form.

You may be entitled to a rates rebate

If you are on a low income and pay the rates on your home, you could get up to \$640 paid on your rates bill via the Rates Rebate Scheme. You must be living at the property and be the legal ratepayer on the 1 July.

Search for Rates Rebate on the website or pick up a rate rebate form from the Service Centre at the Waipukurau Library, the Council office in Waipawa, or contact the Rates Department on **06 857 7738** or email rates@chbdc.govt.nz



What do your Rates pay for?

We know we have a responsibility to use your rates wisely, to ensure it has the greatest impact and community benefit.

Your rates help to fund the services, amenities and infrastructure our district needs for a thriving and livable community. This includes roads, storm and waste water management systems; rubbish and recycling services; drinking water; parks and reserves.

Below are some specific examples of what your rates are helping to deliver now, or in the last 12 months:

- Developing an alternate drinking water supply for Otane to increase the resilience of the network and installing a new water main from the Waipawa Reservoirs
- The opening of the Waipawa and Districts Centennial Memorial Pool
- Upgrading the Takapau and Porangahau Water Treatment Plants to improve water quality for these townships
- Introducing a new leachate to land system at the Waipukurau Transfer Station which will recycle leachate through the landfill – a more effective and environmentally friendly way of disposing of leachate.
- Improving the resilience within the Waipukurau water network to improve firefighting capabilities and pressure within the network.
- Installing new footpaths in Otane and Waipawa
- A review of our draft District Plan, which is the 'rule book' for how we use, develop and subdivide land in our district. We received 100 submissions.
- Significant progress in developing effective management plans for the Waipawa, Waipukurau and Otane Wastewater Treatment Plants to ensure they meet resource consent.

Warmer Kiwi Homes Summer Campaign

Does your home need ceiling or underfloor insulation and heating?

Do you own your own home?

Was your home built before 2008?

Do you have a Community Services Card?

If you answered yes to all of these questions you may be eligible for a grant from the EECA Warmer Kiwi Homes programme.

To see if your home qualifies please call **0800 749 782** or visit www.warmerkiwihomes.govt.nz



Flush your pipes before you start!

Some plumbing fittings have the potential to allow minute traces of metal to accumulate in water standing in the fittings for several hours.

Although the health risk is small, the Ministry of Health recommends that you flush a cupful of water from your drinking water tap each morning before use to remove any metals that may have dissolved from the plumbing fittings. We are recommending this simple precaution for all households, including those on public and private water supplies.



CENTRAL HAWKE'S BAY DISTRICT COUNCIL

www.chbdc.govt.nz • rates@chbdc.govt.nz • 06 857 8060
PO Box 127 • 28 - 32 Ruataniwha Street, Waipawa 4210



CENTRAL HAWKE'S BAY
DISTRICT COUNCIL