

Waipukurau Transfer Station Weighbridge

Survey results - July 2022

Introduction

In partnership with the Ministry of Environment, Central Hawke's Bay District Council will be installing a weighbridge at the Waipukurau Transfer Station.

A weighbridge will allow CHBDC to gather important data about how much waste we produce, how much we are recycling through the kerbside collection and how much waste we are diverting from landfill.

Background

The current method of determining waste volumes is based on weight prediction, not on a precise measurement.

This is not an effective way to monitor what's going into our landfill or a fair pricing system for our community.

We want to work with our community to ensure we are protecting our environment and setting our district up to thrive. Central Hawke's Bay is experiencing record growth in all areas and is even surpassing the highest growth scenarios. With more people comes more waste. Now is the time to invest in the right infrastructure to respond to this growth.

Survey Objectives & Engagement

As part of the engagement process, an interactive survey was created in which users were asked a set of questions. The objective of this survey was to gather information from Waipukurau Transfer Station users. We wanted to know their current use of the site and their main concerns about us moving forward with a weighbridge system.

The survey was pushed through Council's social media channels and placed on the website from 23 June - 10 July with the intention of engaging regular transfer station users and the Central Hawke's Bay community.

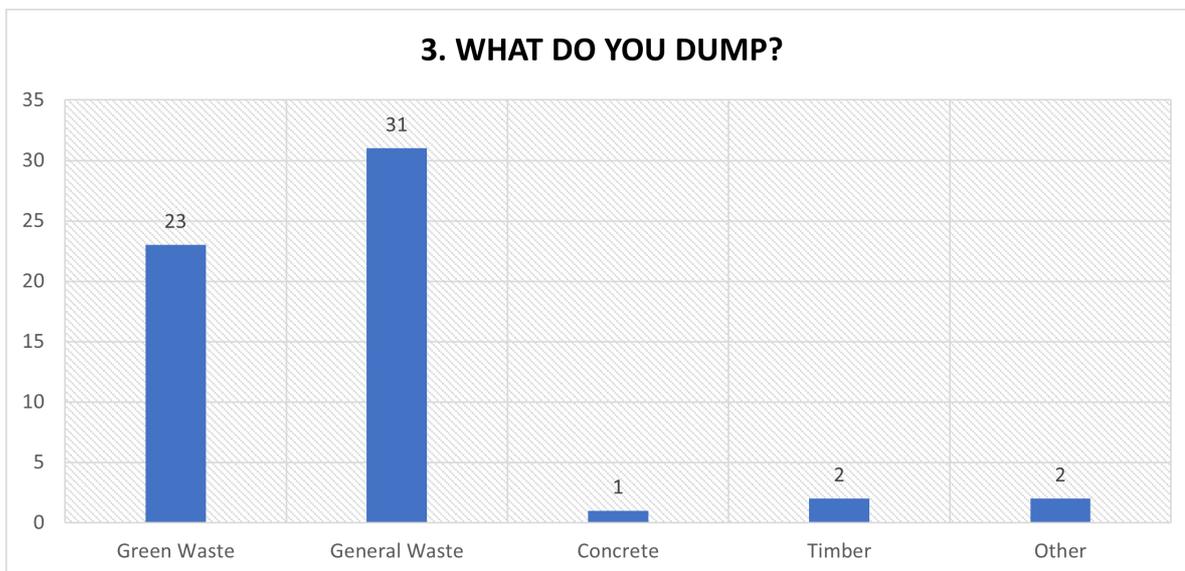
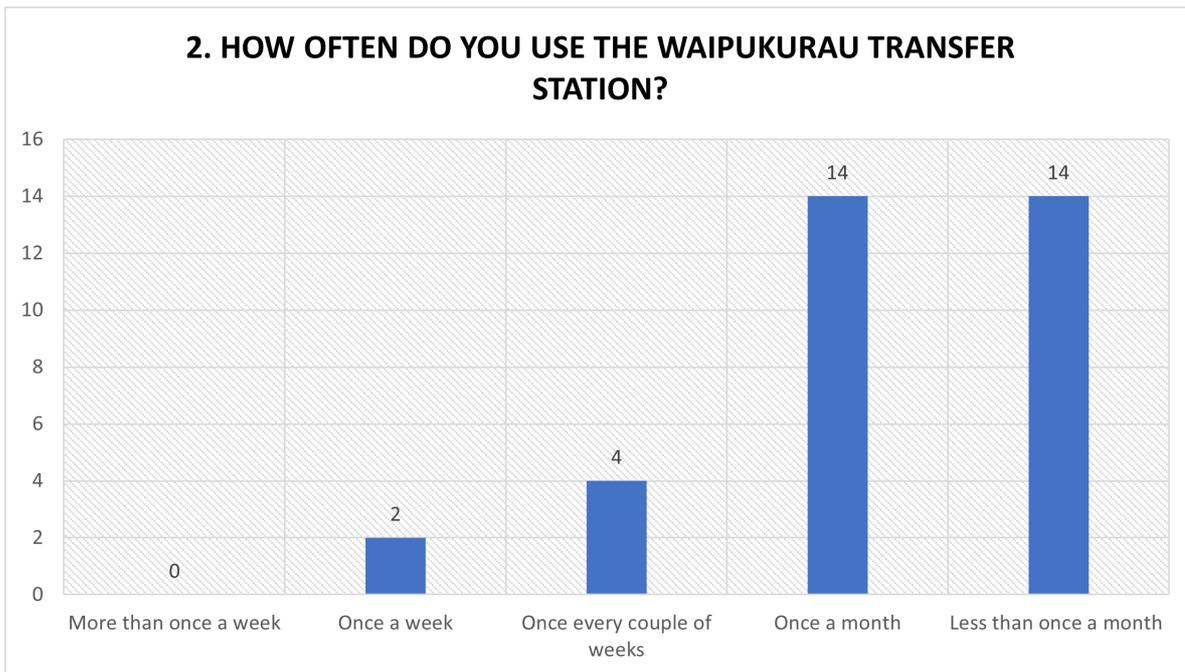
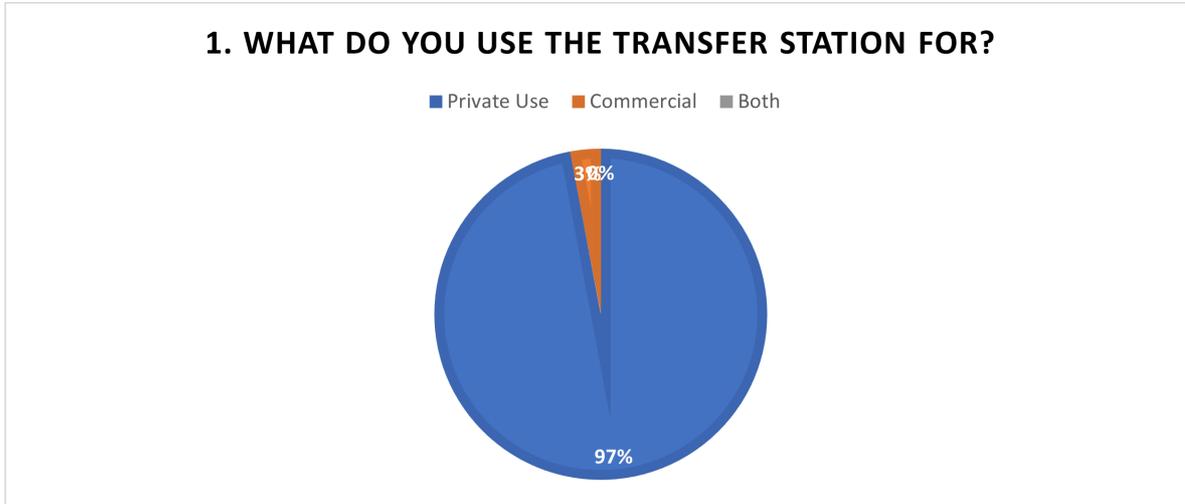
We wanted to give users the opportunity to voice their opinion, be heard and for CHBDC to understand what the site is currently used for. The waste management team contributed to the survey questions to gain insight into how residents feel about our kerbside waste collection, recycling and dumping.



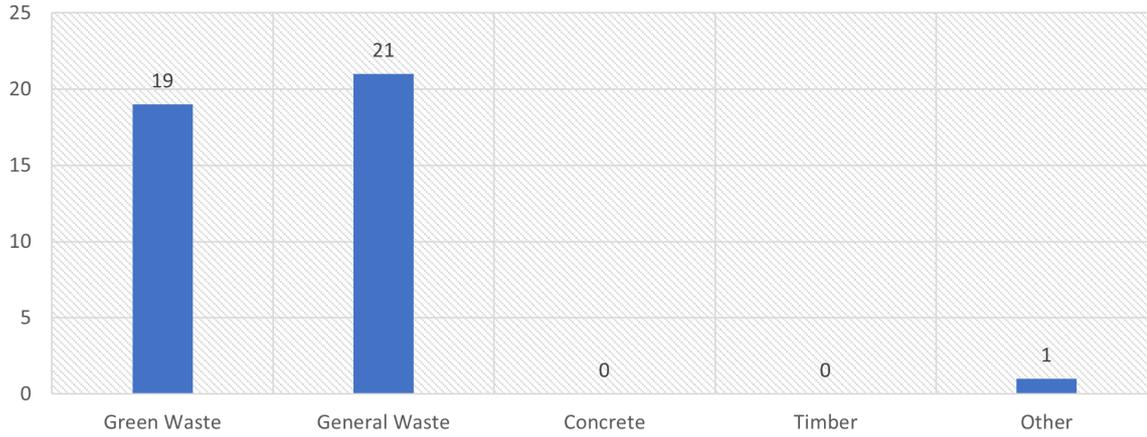
Survey Feedback

Through the survey, Council received 34 community submissions. 33 of the 34 respondents use the Waipukurau transfer station for personal use, while only 1 respondent uses the site for commercial business.

The results are mapped out on the graphs below.

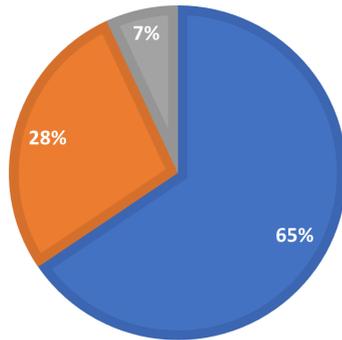


4. WHAT DO YOU DUMP MOST OF?

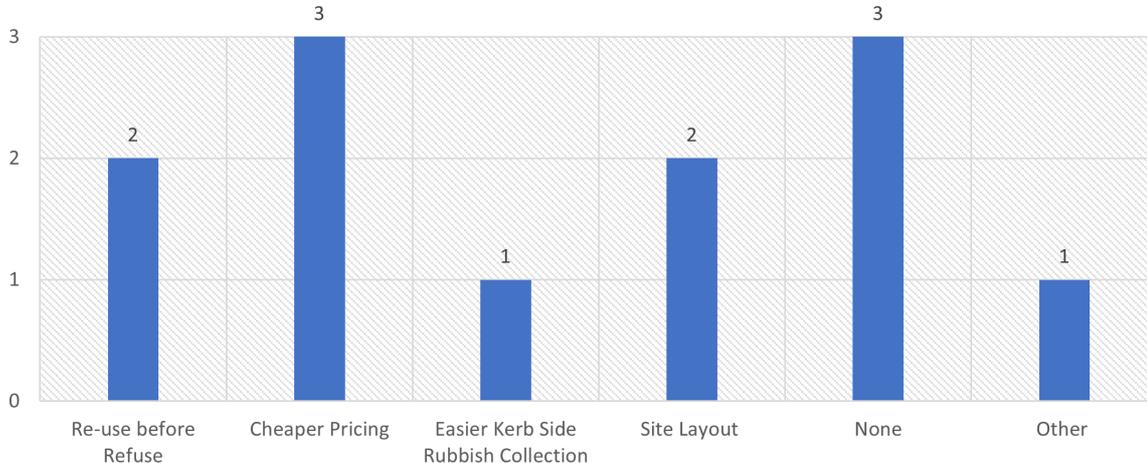


5. WHAT IS YOUR BIGGEST CONCERN (IF ANY) WHEN WE CHANGE FROM THE CURRENT SYSTEM TO A WEIGHT-BASED PRICING SYSTEM?

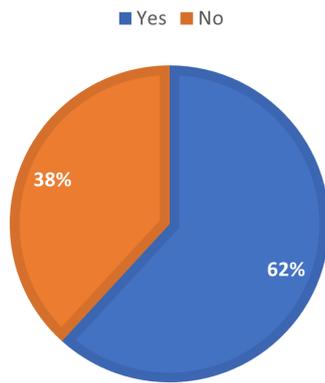
■ Price ■ No Concern ■ Other



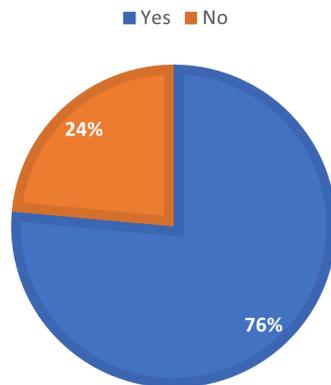
6. PLEASE SUGGEST ANY OTHER IMPROVEMENTS YOU WOULD LIKE TO SEE AT THE WAIPUKURAU TRANSFER STATION?



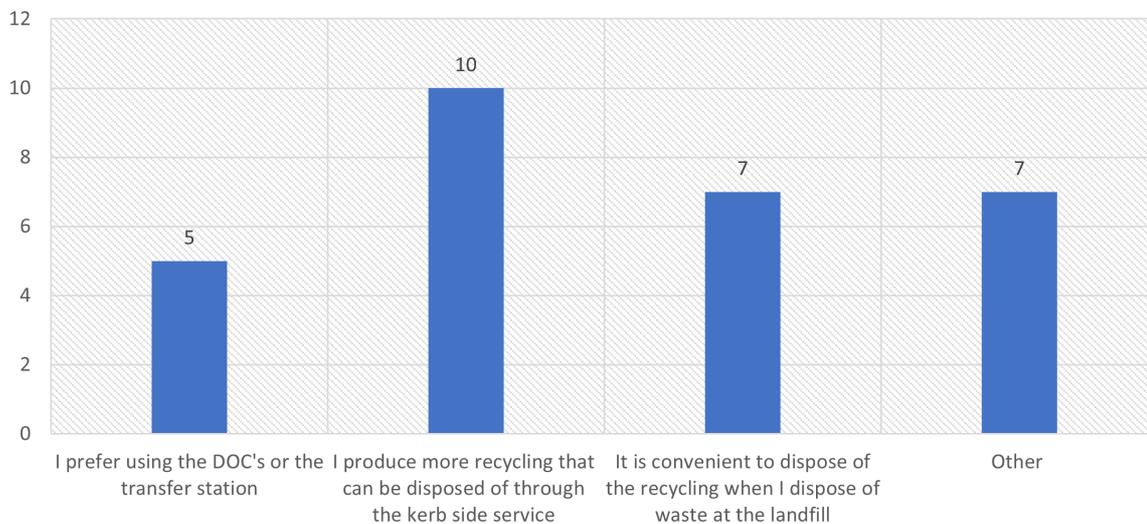
7. DO YOU USE THE WAIPUKURAU TRANSFER STATION TO DROP OFF RECYCLING?



8. ARE YOU PROVIDED KERB SIDE RECYCLING SERVICES?



9. IF YOU HAVE ANSWERED YES TO BOTH QUESTIONS 7 AND 8, PLEASE GIVE US SOME FEEDBACK ON WHY YOU USE THE TRANSFER STATION OR DOC AT WAIPUKURAU FOR DROPPING OFF YOUR RECYCLING. (CIRCLE ALL THAT APPLY)



10. ANY OTHER COMMENTS?

■ Kerbside Related ■ Transfer Station Related ■ Other

