

Leigh Collecutt

From: s7(2)(a) @chbdc.govt.nz
Sent: Tuesday, 30 October 2018 1:49 PM
To: Alison Francis
Subject: New Service Request 182612 - Deadline 02/11/18 13.49
Attachments: 182612.pdf

Current Request

Request	182612	Received by	s7(2)(a)
To	Planning	Date & time received	30/10/18 - 09.35
Attn	Alison Francis	How received	Phone
Deadline	02/11/18 - 13.49	Action required	Please Action

Caller Information

Name s7(2)(a)
Phone (Hm)

Request Details

Type Planning Consent
Details Please can you phone regarding the proposed Otane airstrip.

Leigh Collecutt

From: s7(2)(a)
Sent: Tuesday, 30 October 2018 1:52 PM
To: Alison Francis
Subject: RE: New Service Request 182612 - Deadline 02/11/18 13.49

Oops that was clever of me!

s7(2)(a)

Cheers



s7(2)(a)

**Customer Experience Representative
Central Hawkes Bay District Council**

PO Box 127
28 - 32 Ruataniwha Street
Waipawa 4210

06 857 8060

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From: Alison Francis
Sent: Tuesday, 30 October 2018 1:51 PM
To: s7(2)(a) <s7(2)(a)@chbdc.govt.nz>
Subject: RE: New Service Request 182612 - Deadline 02/11/18 13.49

Hi s7(2)(a)

Do you have a phone number for s7(2)(a)?

Thanks



**Alison Francis
Customer & Consents Manager
Central Hawkes Bay District Council**

PO Box 127
28 - 32 Ruataniwha Street
Waipawa 4210

06 857 8060
027 616 2686

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From: s7(2)(a)@chbdc.govt.nz s7(2)(a)@chbdc.govt.nz>

Sent: Tuesday, 30 October 2018 1:49 PM

To: Alison Francis <alison.francis@chbdc.govt.nz>

Subject: New Service Request 182612 - Deadline 02/11/18 13.49

Current Request

Request [182612](#)
To Planning
Attn Alison Francis
Deadline 02/11/18 - 13.49

Received by s7(2)(a)
Date & time received 30/10/18 - 09.35
How received Phone
Action required Please Action

Caller Information

Name s7(2)(a) -
Phone (Hm)

Request Details

Type Planning Consent
Details Please can you phone regarding the proposed Otane airstrip.

Leigh Collecutt

From: s7(2)(a) @chbdc.govt.nz
Sent: Tuesday, 30 October 2018 1:56 PM
To: Alison Francis
Subject: New Service Request 182625 - Deadline 02/11/18 13.55
Attachments: 182625.pdf

Current Request

Request	182625	Received by	s7(2)(a)
To	Planning	Date & time received	30/10/18 - 13.50
Attn	Alison Francis	How received	Phone
Deadline	02/11/18 - 13.55	Action required	Please Action

Caller Information

Name	s7(2)(a)
Phone	(Hm) , (Mob) s7(2)(a)

Request Details

Type	Callback Required
Details	Re: Otane airstrip.

Leigh Collecutt

From: s7(2)(a) @chbdc.govt.nz
Sent: Tuesday, 30 October 2018 2:18 PM
To: Alison Francis
Subject: Completed Service Request 182625
Attachments: 182625.pdf

Completed Request

Request	182625	Received by	s7(2)(a)
To	Planning	Date & time received	30/10/18 - 13.50
Attn	Alison Francis	How received	Phone
Closed	30/10/18 - 14.17	Action required	Please Action

Caller Information

Name s7(2)(a) -
Phone (Hm) , (Mob) s7(2)(a)

Request Details

Type Callback Required
Details Re: Otane airstrip.

Actions

Status Please Action - Alison Francis - Completed: 30/10/18 - 14.17
Details Called s7(2)(a) back, explained situation regarding airstrip

Leigh Collecutt

From: s7(2)(a)@chbdc.govt.nz
Sent: Tuesday, 30 October 2018 3:09 PM
To: Alison Francis
Subject: New Service Request 182627 - Deadline 02/11/18 15.09
Attachments: 182627.pdf

Current Request

Request	182627	Received by	s7(2)(a)
To	Planning	Date & time received	30/10/18 - 14.42
Attn	Alison Francis	How received	Phone
Deadline	02/11/18 - 15.09	Action required	Please Action

Caller Information

Name	s7(2)(a)
Phone	(Hm) , (Wk) s7(2)(a)

Request Details

Type	Callback Required
Details	Regarding Air Strip in Otane, she would like to place a complaint against this going ahead how does she do this?

Leigh Collecutt

From: s7(2)(a)@chbdc.govt.nz
Sent: Tuesday, 30 October 2018 3:37 PM
To: Alison Francis
Subject: Completed Service Request 182627
Attachments: 182627.pdf

Completed Request

Request	182627	Received by	s7(2)(a)
To	Planning	Date & time received	30/10/18 - 14.42
Attn	Alison Francis	How received	Phone
Closed	30/10/18 - 15.35	Action required	Please Action

Caller Information

Name s7(2)(a)
Phone (Hm) , (Wk) s7(2)(a)

Request Details

Type Callback Required
Details Regarding Air Strip in Otane, she would like to place a complaint against this going ahead how does she do this?

Actions

Status Please Action - Alison Francis - Completed: 30/10/18 - 15.35
Details Rang s7(2)(a) back, talked about airstrip, said i'd look into whether we could get a mediated discussion happening.

Leigh Collecutt

From: s7(2)(a) @chbdc.govt.nz
Sent: Tuesday, 30 October 2018 3:43 PM
To: Alison Francis
Subject: New Service Request 182634 - Deadline 02/11/18 15.42
Attachments: 182634.pdf

Current Request

Request	182634	Received by	s7(2)(a)
To	Planning	Date & time received	30/10/18 - 15.33
Attn	Alison Francis	How received	Phone
Deadline	02/11/18 - 15.42	Action required	Please Action

Caller Information

Name	s7(2)(a)
Address	s7(2)(a) Road, RD 2, Otane, 4277
Phone	(Hm) s7(2)(a), (Wk) s7(2)(a), (Mob) s7(2)(a)
Email	s7(2)(a)

Request Details

Type	Planning Consent
Details	Please can you phone s7(2)(a) or s7(2)(a) re: Otane airstrip.

Leigh Collecutt

From: s7(2)(a) @chbdc.govt.nz
Sent: Tuesday, 30 October 2018 3:51 PM
To: Alison Francis
Subject: Completed Service Request 182634
Attachments: 182634.pdf

Completed Request

Request	182634	Received by	s7(2)(a)
To	Planning	Date & time received	30/10/18 - 15.33
Attn	Alison Francis	How received	Phone
Closed	30/10/18 - 15.50	Action required	Please Action

Caller Information

Name	s7(2)(a)
Address	s7(2)(a) Road, RD 2, Otane, 4277
Phone	(Hm) s7(2)(a), (Wk) s7(2)(a), (Mob) s7(2)(a)
Email	s7(2)(a)

Request Details

Type	Planning Consent
Details	Please can you phone s7(2)(a) or s7(2)(a) re: Otane airstrip.

Actions

Status	Please Action - Alison Francis - Completed: 30/10/18 - 15.50
Details	Rang s7(2)(a) back, she wishes to object, explained there wasn't anything we could do at present.

Leigh Collecutt

From: s7(2)(a) @chbdc.govt.nz
Sent: Wednesday, 31 October 2018 1:59 PM
To: Alison Francis
Subject: New Service Request 182650 - Deadline 05/11/18 13.58
Attachments: 182650.pdf

Current Request

Request	182650	Received by	s7(2)(a)
To	Planning	Date & time received	31/10/18 - 11.05
Attn	Alison Francis	How received	Phone
Deadline	05/11/18 - 13.58	Action required	Please Action

Caller Information

Name	s7(2)(a)
Address	s7(2)(a) s7(2)(a) Waipukurau, 4281
Phone	(Hm) , (Mob) s7(2)(a)

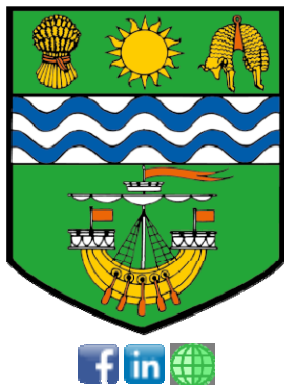
Request Details

Type	Callback Required
Details	Please phone re: Otane airstrip.

Leigh Collecutt

From: s7(2)(a)
Sent: Thursday, 1 November 2018 8:01 AM
To: Alison Francis
Subject: FW: New RFS 844227 Form: General Question

Hi FYI RFS below



s7(2)(a)
Executive Assistant
Central Hawkes Bay District Council

PO Box 127
28 - 32 Ruataniwha Street
Waipawa 4210

06 857 8060

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-----Original Message-----

From: KnowledgeBase <afterhours@pncc.govt.nz>
Sent: 01 November 2018 07:38 AM
To: After Hours <AfterHours@chbdc.govt.nz>
Subject: New RFS 844227 Form: General Question

Attn: CHB District Council (Group)

A new RFS 844227 has been added with the following details:

Customer: Refused to Give Details
CustomerAddress: (Unknown)
Home Phone: (Unknown)
Cell Phone: (Unknown)
Work Phone: (Unknown)
Fax: (Unknown)
Email: (Unknown)

We have recorded the following information:

RFS Started: 1-Nov-2018 7:34
Call In: 0734

Issue Location: Not Provided.

Details: s7(2)(a) - would like to know what's going on with the air strip. He wouldn't give me any additional details sorry. Just said he wanted to know what was going on with it as it was huge?

Officer Contacted: Not applicable

Name & Number of Officer: (Unknown)

Customer has requested feedback? No via (Unknown)

Referred By: s7(2)(a)

Thank you

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Leigh Collecutt

From: s7(2)(a)
Sent: Thursday, 1 November 2018 8:31 AM
To: Alison Francis
Subject: FW: New RFS 844112 Form: General Question



s7(2)(a)
Executive Assistant
Central Hawkes Bay District Council

PO Box 127
28 - 32 Ruataniwha Street
Waipawa 4210

06 857 8060

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From: Monique Davidson
Sent: 01 November 2018 08:29 AM
To: s7(2)(a) @chbdc.govt.nz>
Subject: RE: New RFS 844112 Form: General Question

[Use that message I sent to get back to customer](#)



Monique Davidson
Chief Executive
Central Hawkes Bay District Council

PO Box 127
28 - 32 Ruataniwha Street
Waipawa 4210

06 857 8060
027 601 1711

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From: s7(2)(a)
Sent: 01 November 2018 06:16 AM
To: Monique Davidson <monique.davidson@chbdc.govt.nz>
Subject: FW: New RFS 844112 Form: General Question



s7(2)(a)

Executive Assistant
Central Hawkes Bay District Council

PO Box 127
28 - 32 Ruataniwha Street
Waipawa 4210

06 857 8060

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-----Original Message-----

From: KnowledgeBase <afterhours@pncc.govt.nz>

Sent: 31 October 2018 05:52 PM

To: After Hours <AfterHours@chbdc.govt.nz>

Subject: New RFS 844112 Form: General Question

Attn: CHB District Council (Group)

A new RFS 844112 has been added with the following details:

Customer: s7(2)(a)

CustomerAddress: Otane

Home Phone: s7(2)(a)

Cell Phone: (Unknown)

Work Phone: (Unknown)

Fax: (Unknown)

Email: (Unknown)

We have recorded the following information:

RFS Started: 31-Oct-2018 17:45

Call In: 17.42

Issue Location: Otane

Details: Called to complain about the new aerodrome. Is unhappy with the fact that top-depressing planes will be used which are very noisy - says it's not good for the population of Otane. Wants to know why the council is not taking her concerns on board, and are allowing this to happen. Would like this passed on to the CEO.

Officer Contacted: Not applicable

Name & Number of Officer: (Unknown)

Customer has requested feedback? Yes via (Unknown)

Referred By: s7(2)(a)

Thank you

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Leigh Collecutt

From: s7(2)(a)
Sent: Thursday, 1 November 2018 10:49 AM
To: Alison Francis
Subject: RE: New RFS 844112 Form: General Question

Customer: s7(2)(a)
CustomerAddress: Otane
Home Phone: s7(2)(a)



s7(2)(a)
Executive Assistant
Central Hawkes Bay District Council

PO Box 127
28 - 32 Ruataniwha Street
Waipawa 4210
06 857 8060

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From: Alison Francis
Sent: 01 November 2018 09:36 AM
To: s7(2)(a) @chbdc.govt.nz>
Subject: RE: New RFS 844112 Form: General Question

Hi

Is there any way we can get back to s7(2)(a)? No contact details have been supplied.

Thanks



Alison Francis
Customer & Consents Manager
Central Hawkes Bay District Council

PO Box 127
28 - 32 Ruataniwha Street
Waipawa 4210
06 857 8060
027 616 2686

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From: s7(2)(a)
Sent: Thursday, 1 November 2018 8:31 AM

To: Alison Francis <alison.francis@chbdc.govt.nz>
Subject: FW: New RFS 844112 Form: General Question



s7(2)(a)
Executive Assistant
Central Hawkes Bay District Council

PO Box 127
28 - 32 Ruataniwha Street
Waipawa 4210

06 857 8060

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From: Monique Davidson
Sent: 01 November 2018 08:29 AM
To: s7(2)(a) <[s7\(2\)\(a\)@chbdc.govt.nz](mailto:s7(2)(a)@chbdc.govt.nz)>
Subject: RE: New RFS 844112 Form: General Question

Use that message I sent to get back to custome r



Monique Davidson
Chief Executive
Central Hawkes Bay District Council

PO Box 127
28 - 32 Ruataniwha Street
Waipawa 4210

06 857 8060
027 601 1711

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From: s7(2)(a)
Sent: 01 November 2018 06:16 AM
To: Monique Davidson <monique.davidson@chbdc.govt.nz>
Subject: FW: New RFS 844112 Form: General Question



s7(2)(a)

**Executive Assistant
Central Hawkes Bay District Council**

PO Box 127
28 - 32 Ruataniwha Street
Waipawa 4210

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-----Original Message-----

From: KnowledgeBase <afterhours@pncc.govt.nz>

Sent: 31 October 2018 05:52 PM

To: After Hours <AfterHours@chbdc.govt.nz>

Subject: New RFS 844112 Form: General Question

Attn: CHB District Council (Group)

A new RFS 844112 has been added with the following details:

Customer: s7(2)(a)

CustomerAddress: Otane

Home Phone: s7(2)(a)

Cell Phone: (Unknown)

Work Phone: (Unknown)

Fax: (Unknown)

Email: (Unknown)

We have recorded the following information:

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Call In: 17.42

Issue Location: Otane

Details: Called to complain about the new aerodrome. Is unhappy with the fact that top-depressing planes will be used which are very noisy - says it's not good for the population of Otane. Wants to know why the council is not taking her concerns on board, and are allowing this to happen. Would like this passed on to the CEO.

Officer Contacted: Not applicable

Name & Number of Officer: (Unknown)

Customer has requested feedback? Yes via (Unknown)

Referred By: s7(2)(a)

Thank you

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