May 2020

Key information about local Financial Support Services during COVID-19 and Drought.

This fact sheet is designed to provide you with local information about the range of financial support available for individuals, whanau and employers. COVID-19 is a rapidly evolving situation and it is important to note that this information may rapidly change.

We always encourage you to keep up to date on the latest news and information by visiting the national website www.covid19.govt.nz

What you need to know

Work and Income may be able to help if you’re:

• on a low income;
• not working;
• lost your job due to COVID-19;
• or you can’t work at the moment

They can also help you look for work.

If you are struggling to meet your living costs or had an unexpected bill they might be able to help you even if you are working.

They have different types of support and payments available depending on your situation.

STAY SAFE

Together we thrive! E ora ngātahi ana!

May 2020
Work and Income has a wage subsidy scheme available for employers that are significantly impacted by COVID-19 and are struggling to retain employees as a result. Talk to your employer if you think this might be relevant for your situation.

Has my employer applied for the Wage Subsidy?

Rates Relief

If you are in hardship and struggling to pay your rates on time, Council can help, so please get in touch with our friendly Rates team. In such circumstances Council can enter into a payment plan where rates can be temporarily delayed and repayment plan put into place. By doing this, Council staff will know not to apply the standard late payment penalties.

If you would like to speak to someone local who can assist you:

Contact the CHB Budget Services. They are here to help with all your personal financial and budgeting needs, including Work and Income benefit applications, negotiating with creditors, KiwiSaver Hardship withdrawals and personal budgeting.

Phone: 06 858 8196 (during Level Three it is better to email as the team is working from home).

Email: carmel.chbbudget@xtra.co.nz
       leanne.chbbudget@xtra.co.nz
       Merryn.chbbudget@xtra.co.nz

Facebook: @CHBBudgetServices

Drought Support

Visit the Hawke’s Bay Regional Council website – Drought Crisis Hub for up to date information to assist farmers and landowners.

Alternatively, if you need support, call 0800 787 254, and you can speak with a representative from the East Coast Rural Support Trust, who are experienced in managing severe drought conditions on farms.

Where do I find more information?

• Visit www.covid19.govt.nz
• Work and Income www.msd.govt.nz
• Your banks website
• Unite Against COVID-19 – Facebook @UniteAgainstCovid19
• Central Hawke's Bay District Council Website www.chbdc.govt.nz/our-council/covid-19/

For urgent help to access essential household goods and services, call the Hawke's Bay Welfare helpline on 0800 422 923 (7am-7pm)